



KNAUF DANOLINE SUSPENSION SYSTEM CEILING WARRANTY

Limited Warranty

Knauf Danoline A/S ceiling and acoustical wall products are warranted to be of consistent quality and free from defects in workmanship and materials on purchase and for a period of 50 years.

Warranty coverage under this Limited Warranty is subject to the following terms and conditions.

Conditions of Warranty

All ceilings products shall be installed using components and accessories specified and in accordance with Knauf Danoline instructions and guidance available from www.knaufdanoline.com and in effect at the time of installation and in strict accordance with relevant building codes and approved / good building practices.

The warranty does not cover damage or defects not caused by material or manufacturing defects attributable to Knauf Danoline, including but not limited to acts of God and other force majeure.

This warranty is void if Knauf Danoline products have been:

- Installed when the defect was known about or could clearly have been seen prior to or at the outset of installation.
- Damaged by negligence, abuse, misuse or accident after purchase, during storage, transport or under installation.
- Used for any other purpose than that for which they were intended, or not used in accordance with guidance and good building practice available at the time of purchase.
- Altered, adapted or repaired other than by Knauf Danoline
- Used with other goods and in a manner that may affect the integrity, performance, safety or reliability of the Knauf Danoline products.
- Subject to excessive loads.

This warranty is given in place of all other warranties and assurances, whether expressed or implied, including but not limited to matters of quality, fitness for purpose or merchantability.

What you must do

You must notify Knauf Danoline A/S of any product failure covered by this warranty immediately following first observation and within one working week from when the failure would typically be detected. Notification must be made before beginning any permanent repair or continuation of installation.

Notification must be made to info@knaufdanoline.com or to the following postal address: Knauf Danoline A/S, Kløvermarksvej 6, 9500 Hobro, Denmark, and must describe the location and details of the claimed defect, including all information necessary for Knauf Danoline to investigate the claim such as order no., batch no. and product no. Photographs of the product showing the claimed defect should be provided with the notification.

What we will do

Knauf Danoline will investigate the claim and if the goods are defective they will be repaired or replaced with the same, equivalent or alternative product, or be reimbursed at the current purchase price.

We will not under any circumstances be liable for any property damage, or personal injury, consequential or incidental economic loss or loss of profits or damage, including those suffered through or resulting from defects caused by faulty manufacturer or faulty material.

Nothing in this warranty shall be construed as affecting the purchaser's legal rights under the laws pertaining at the time of purchase.

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